EMT Monthly Meet-Up

Charlie Villemaire, Podzilla Fleet Manager

February 2026

PODS® Moving & Storage

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MARINER GULF CONSULTING & SERVICES

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WELCOME TO THE PODS TEAM
WELCOME OUR NEW EMTS
PODS
Moving & Storage
Mobile Service Team
PODS
Carlos Montiel - Benicia, CA
Lennen Collado - Charlotte, NC
Davon Williams - Avenel, NJ
LaMont Bryant - Elkridge, MD
John Browning - Porttand, OR
Brian Dolce - Fort Lauderdale, FL
PODS



EMT Monthly Meet-Up

Welcome & Purpose of Monthly Meet-Up

- Keep all EMTs aligned on best practices, safety, and company requirements
- Reinforce collaboration and knowledge sharing
- Second Tuesday of Each Month @ 2PM EST
- Next call will be **March 10, 2026**

whip around

Mandatory Use of Whip Around

Non-Optional Requirement: **All** maintenance and repair work **must** be recorded in Whip Around — no exceptions.

Why it Matters:

- Ensures accurate maintenance history for every unit
- Supports compliance, warranty claims, and preventative maintenance scheduling
- **Helps Support EMTs** – allows leadership to **see and recognize all the hard work being done in the field**

Support Available:

- I am available to help each of you individually if you need guidance on using Whip Around or have any issues creating and closing work orders.

Whip Around Training

PODS University has some quick videos showing how to perform some of the basic tasks in Whip Around.

Use the QR code to access those trainings and watch the short form videos as a quick job aid.

A recorded training session is also available on the Corp Ops Intranet Website which is referenced in the next slide.

Lectures

1. DVIR Compliance Video (video:03:01)
2. DVIR Compliance Standard Work (document)
3. Resolving Defects (video:03:10)
4. Resolving Defects Standard Work (document)
5. Defect and Work Order Management (video:09:09)
6. Aging Defects and Work Orders (video:04:17)
7. Prioritizing Vehicles with No Inspection History (video:00:30)

Whip Around Service Program Update

Why We Changed the Podzilla Annual PM

What the Annual PM was Meant to Do

- Full PM
- Replace **all wear discs**
- **Degrease, paint and re-decal**
- Restore Podzilla to **Brand Standards**



The Issue

- Annual PM **did not satisfy** the required **every-100-hour Podzilla PM**
- One service was trying to cover **both maintenance and refurbishment**

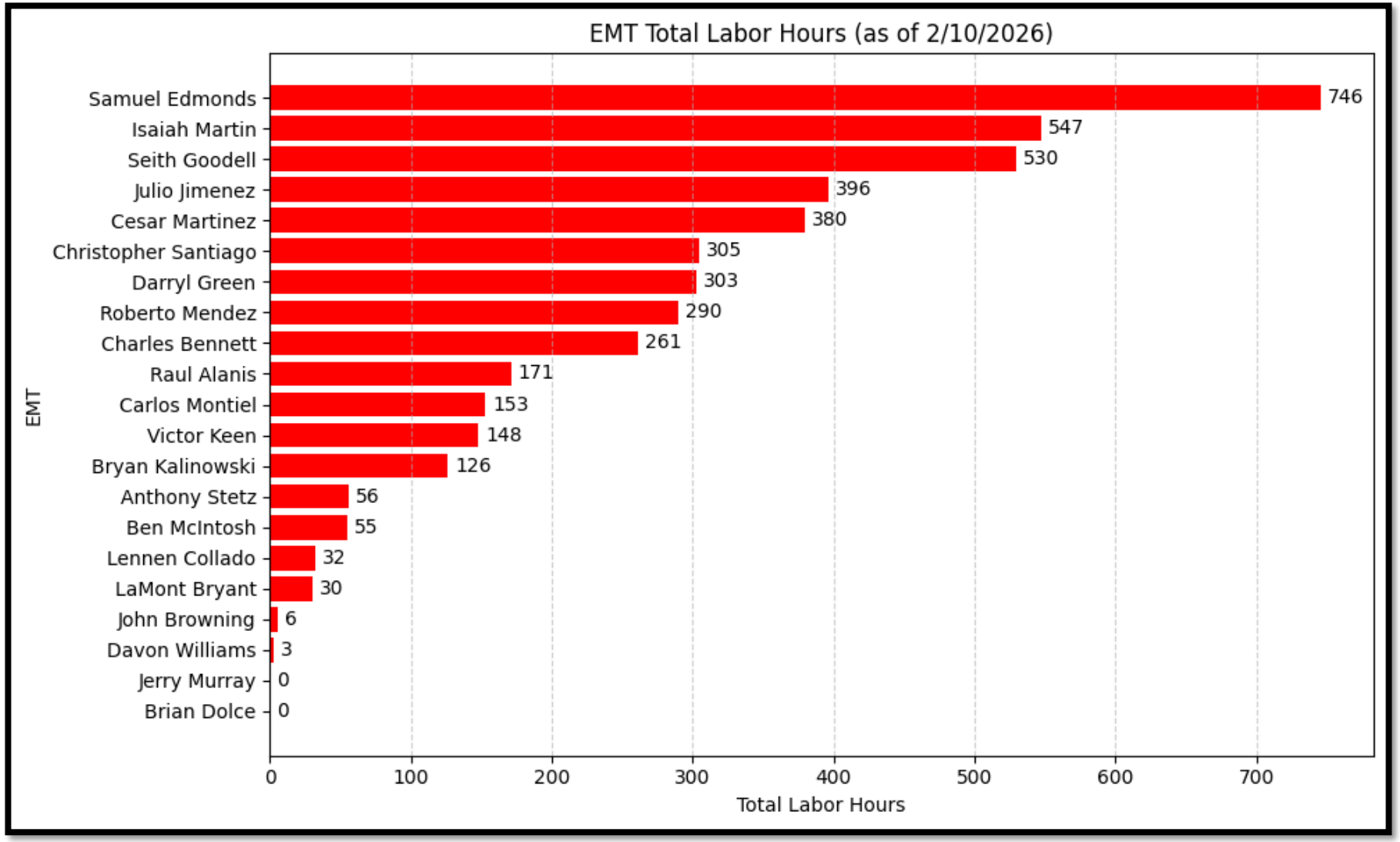
What We Changed

- Removed the **Annual PM Requirement**
- Created a Separate Service Program: **Podzilla Refurbishment (Once per year)**

Why This Works

- Clear compliance with **100-hour PMs**
- Refurbishment is properly tracked
- Eliminates confusion in **Whip Around**
- Consistent standards across the fleet

EMT Labor Hours since Whip Around Rollout



Getting Access to the Parts & Service Portal

- **Confirm Ordering Responsibility**

  Meet with your Manager to confirm whether they will place parts orders or if they prefer that you handle ordering.

  This may change over time as you gain more experience with your EMT role.

- **Request Portal Access (If Applicable)**

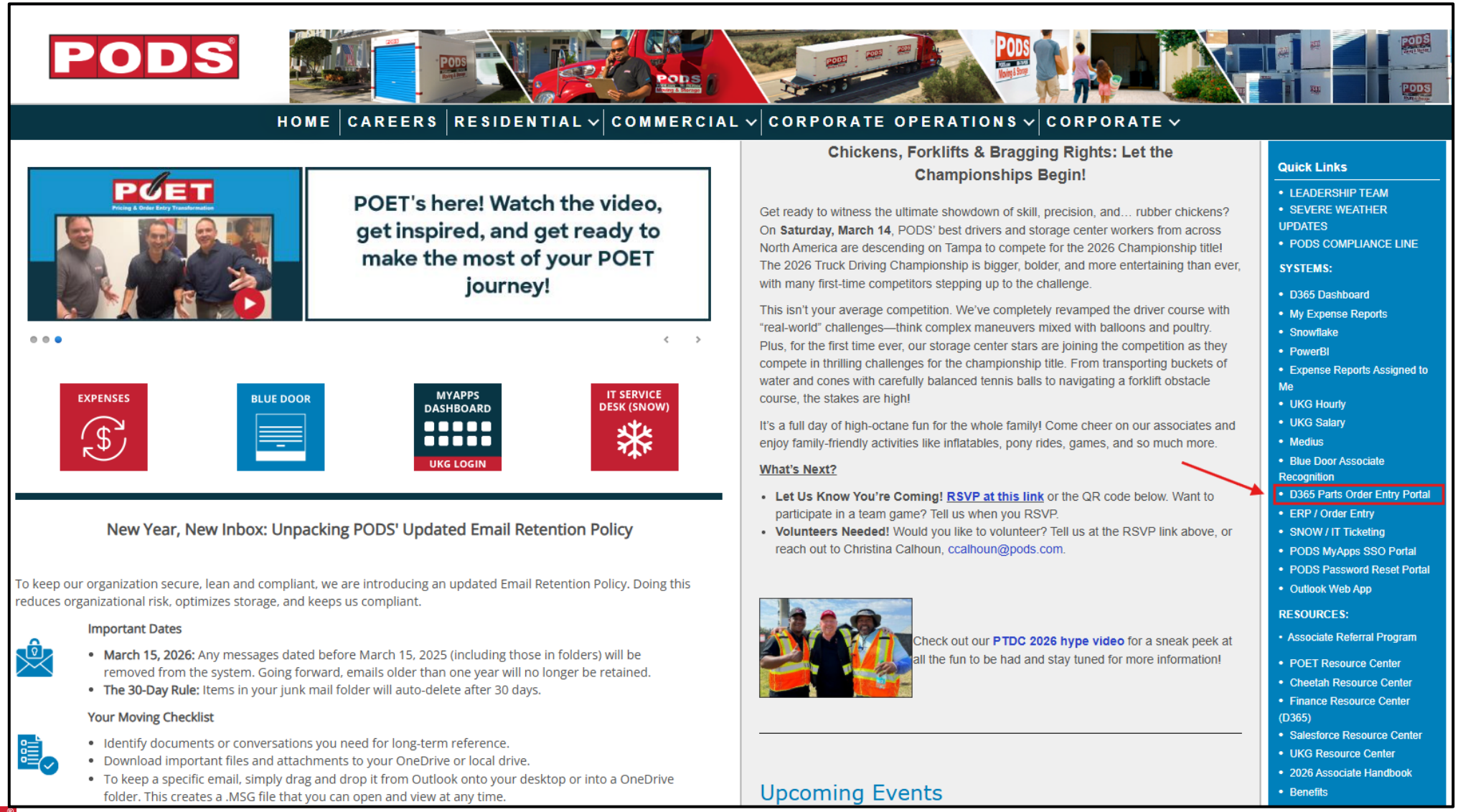
  If you will be ordering parts, your Manager must submit a **SNOW ticket** requesting Parts Portal access and specifying which storage centers you are authorized to access.

- **Log Into the Parts Portal**

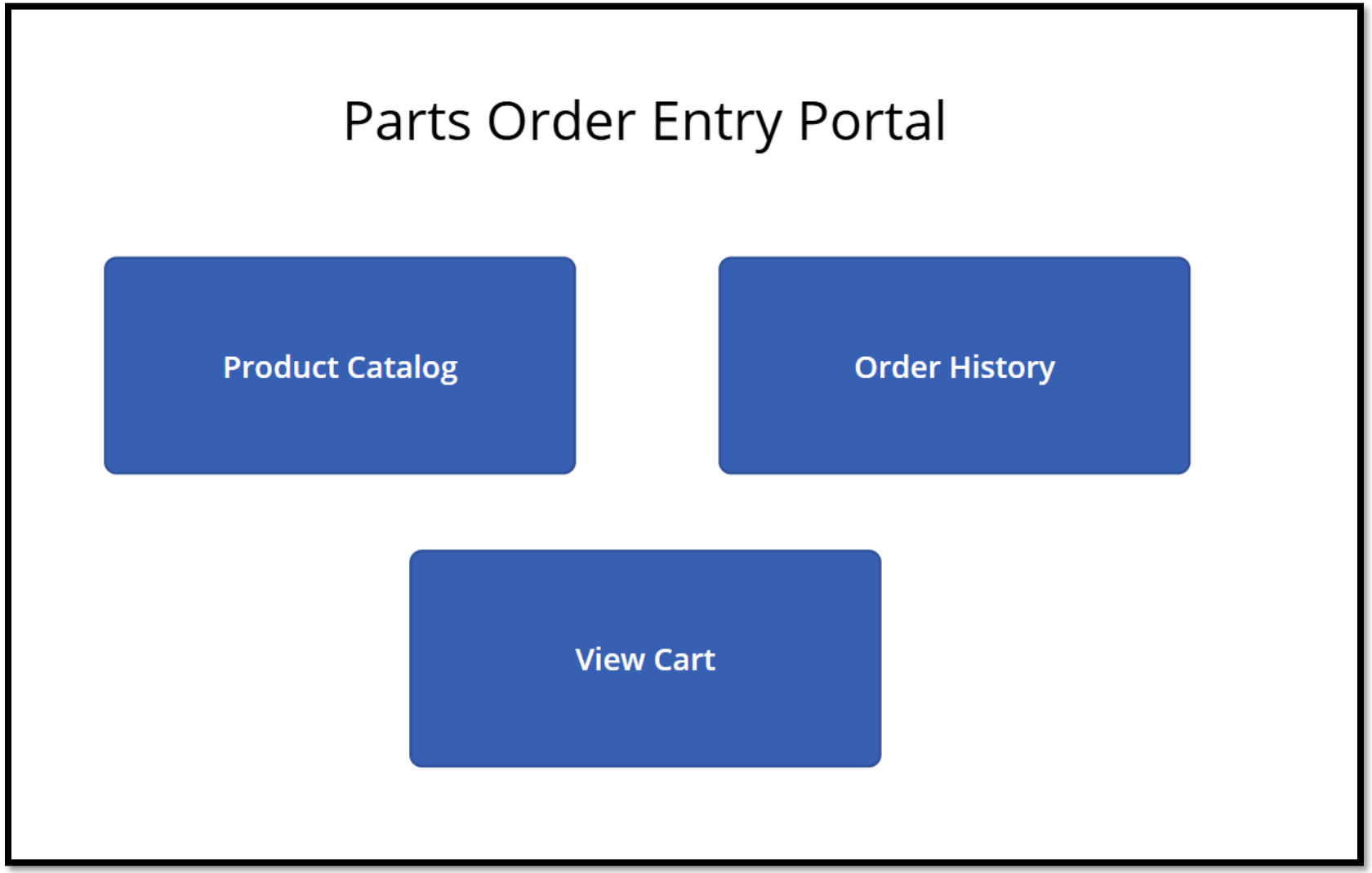
  Once access is granted, log in via the PODS intranet:

  https://wearepodsintranet.pods.com/

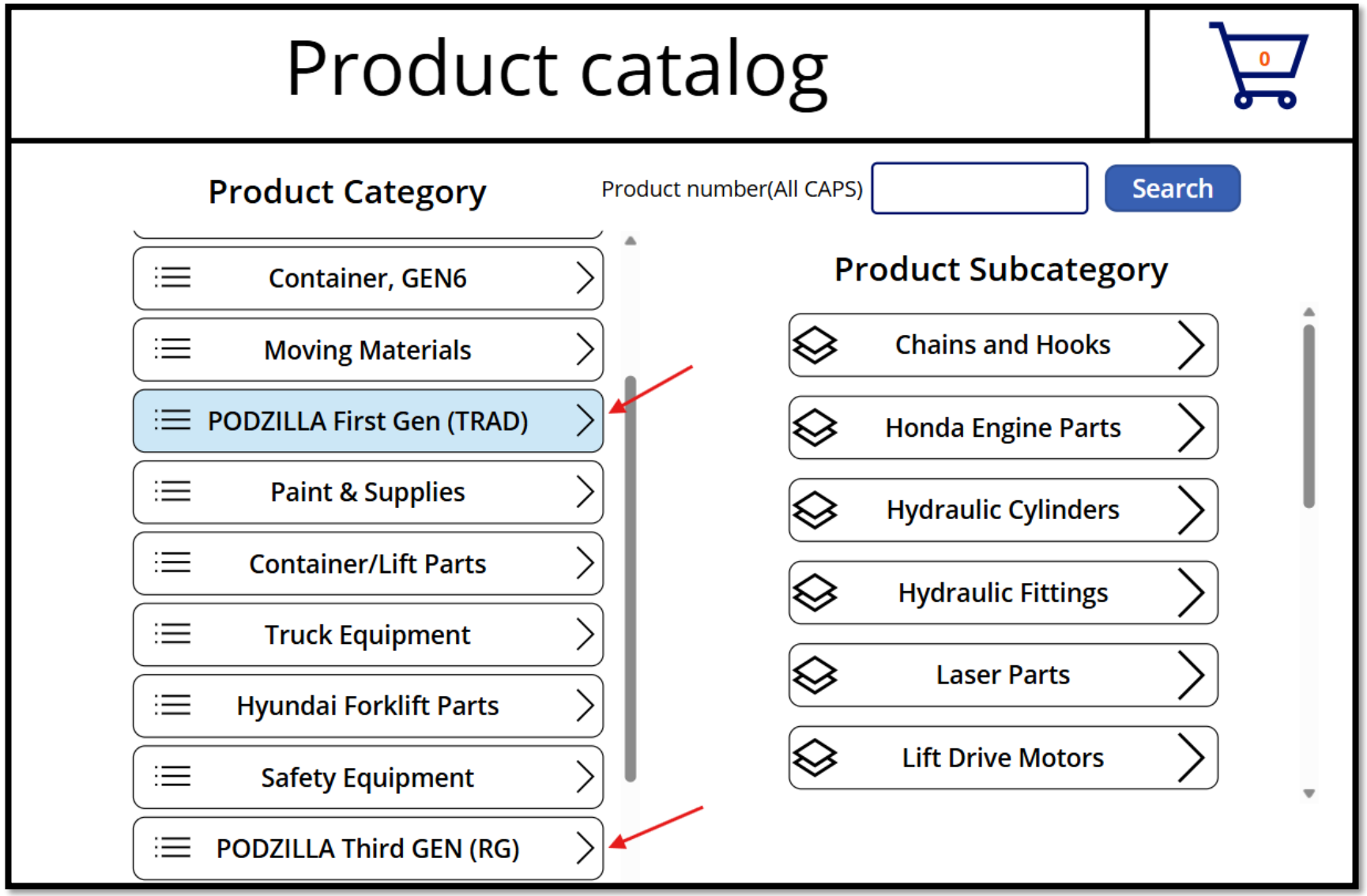
Getting Access to the Parts & Service Portal



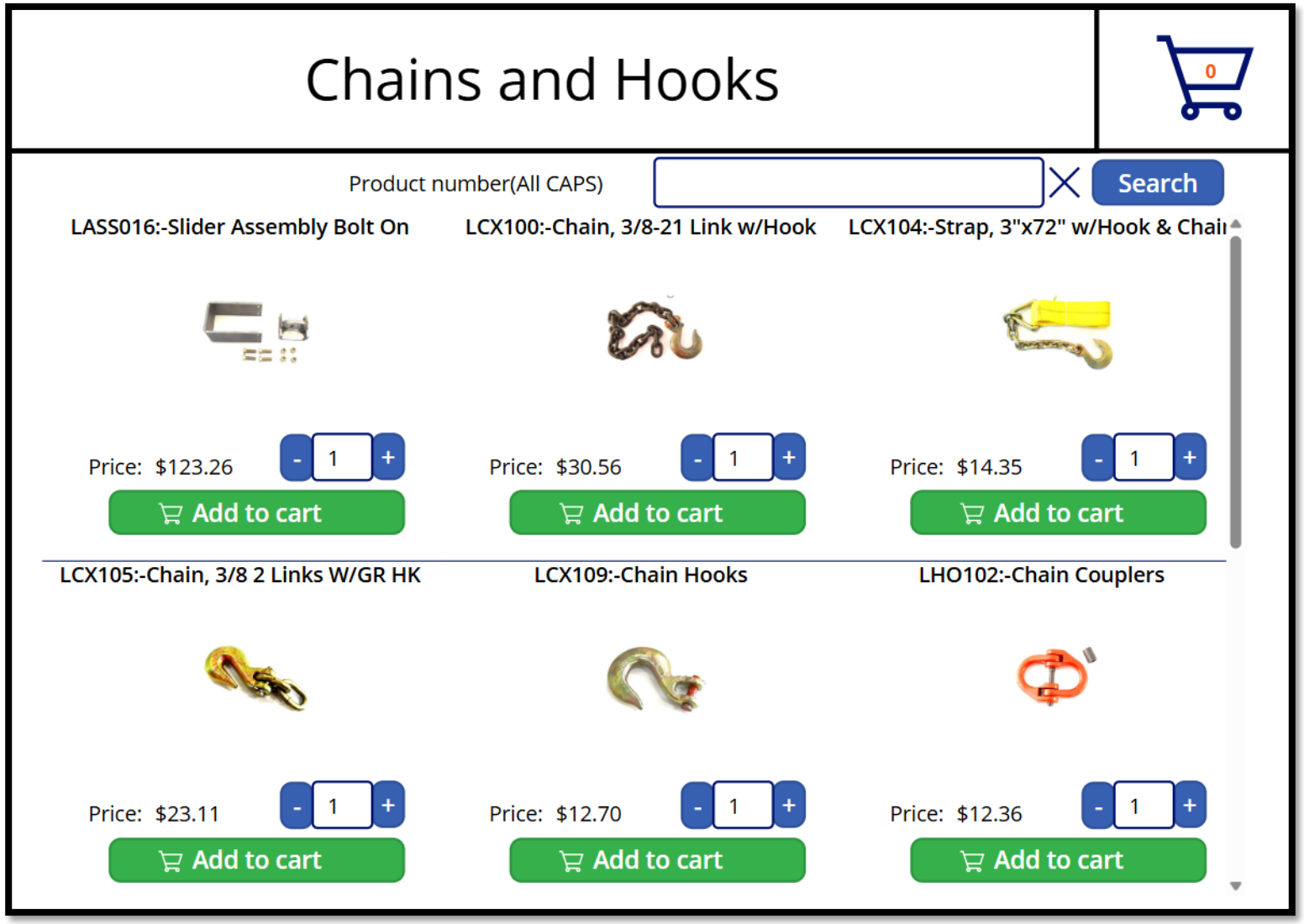
Getting Access to the Parts & Service Portal



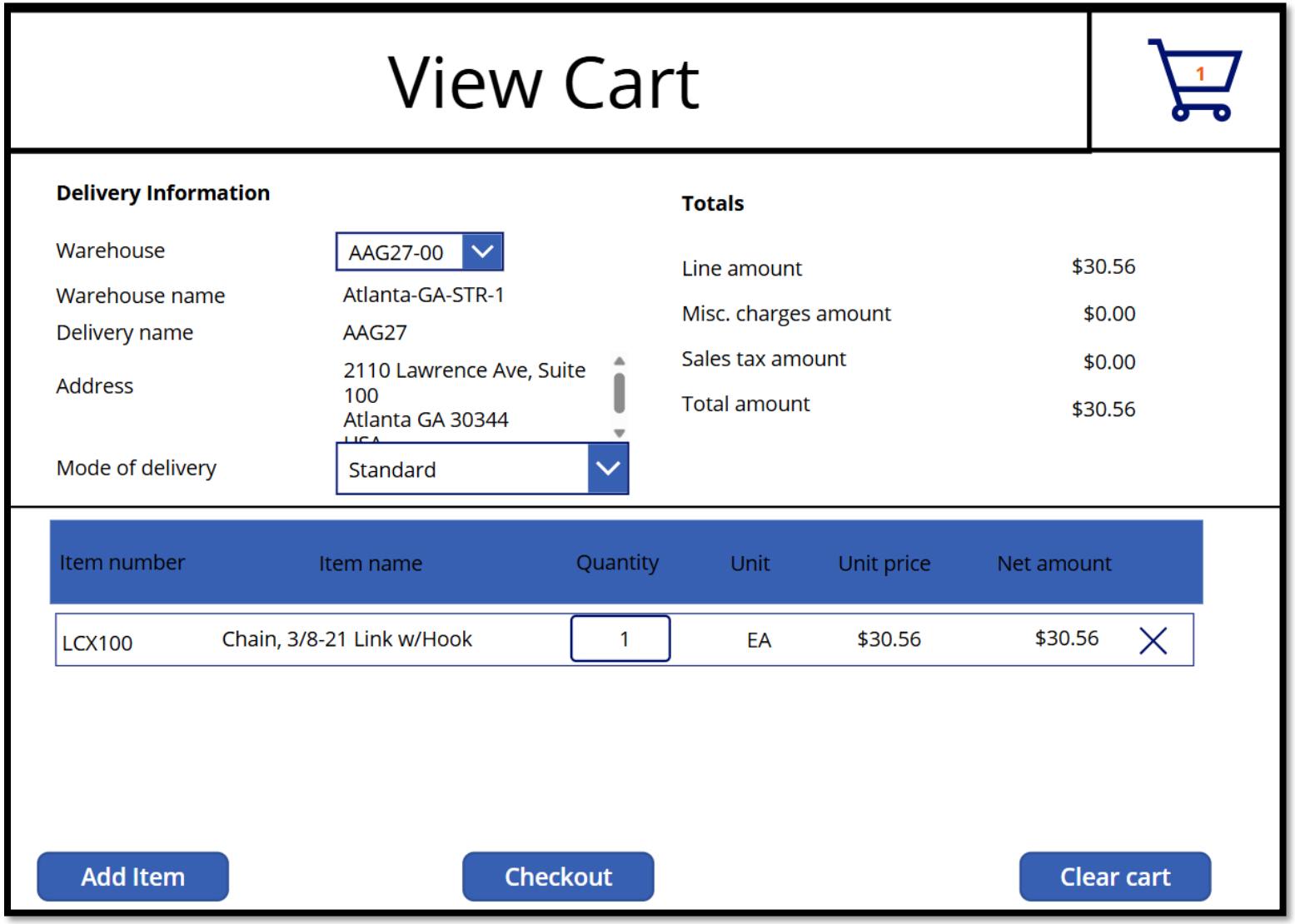
Getting Access to the Parts & Service Portal



Getting Access to the Parts & Service Portal



Getting Access to the Parts & Service Portal



Podzilla Part Ordering- The Bottom Line



If you need any assistance with **Podzilla Parts** or the **Amazon Business Account** Ordering, please reach out to **Dennis Schultz** at: dschultz@pods.com **727-538-6369** or PartsServices@pods.com

Proper Welding Grounding Is Critical on Podzilla Equipment

Always place the welding ground clamp as close to the weld site as possible.



Field Rule: If your ground clamp isn't close to the weld, it's in the wrong place.

Why This Matters

- Welding current **always seeks the easiest path to ground**
- If the ground is placed too far away, current can travel through:
  - Hydraulic cylinders
  - Cylinder rods and seals
  - Pins, bushings, hoses, and valves

Risk to Hydraulic Cylinders

- Cylinders are **not designed to carry electrical current**
- Stray current can cause:
  - Internal arcing
  - Rod pitting and seal damage
  - Premature hydraulic leaks and failure
- Damage may **not be immediately visible**, but will shorten cylinder life

Honda GX630 & IGX700 Shop Manuals



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EMT Ford E-450 Vehicle PM Ownership (9 Delivered 13 On Order)



Your Truck. Your PM Responsibility

Each EMT is responsible for the Preventive Maintenance of their assigned Ford E-450 Vehicle.

PM Programs are Already live in Whip Around

Service Program	Interval
PM-A	Every 5,000 miles
PM-B	Every 15,000 miles
PM-C	Every 60,000 miles

EMT Ford E-450 Warranty, Emissions & *FordPass* Support



How we Protect the Truck (and You)

Warranty & Emission Guardrails

- EMTs **do not self-repair:**
  - Warranty Items
  - Emissions-related issues
- Warranty & emissions repairs must be performed by **authorized Ford dealers**
- Coverage is based on **time or mileage — whichever occurs first**

***FordPass* Points Support**

- **Cass Taylor-Fleet Truck Manager will:**
  - Set up ***FordPass* Points** for EMT Vehicles
  - Coordinate with **local Ford dealers**
- ***FordPass* Points** can be used for:
  - **1-2 Oil changes,** depending on dealer labor rates

Bottom Line: EMT's own the PMs-Ford owns the warranty- Fleet helps bridge the gap.

Cylinder Repair Tool Update







All tools have shipped. (2) Spare Sets are in inventory at Parts & Services.

Leg cylinders (Part # LHY436) for the **Spreader Cylinder Repair Tool** shipped yesterday to all EMT locations. Once received, please paint the leg cylinders red and store them with your new repair tools.

Leg Cylinder Repair Procedure Update (COMING SOON)



What's Changing

- Leg Cylinder Air Actuation Tool will replace hose extensions
- Use of Podzilla hydraulics for cylinder alignment will be eliminated
- Hose extenders will be removed from the approved tool list



Why This Change Is Being Made

- Hose extenders require the use of **Podzilla hydraulics**
- Disconnecting hydraulics and pushing the cylinder into the leg tube:
  - Allowed **hydraulic fluid to escape the cylinder**
  - Created **splash hazards**
  - Created **fluid spills on ladders and shop floors**
  - Increased **slip-and-fall risk**
- The air actuation too allows **controlled cylinder movement without hydraulic pressure.**

What to Expect Next

- Updated **Leg Cylinder Repair Procedure**
- **New photos** and revised steps added to the manual
- Updated **tool list**
- Clear guidance on **approved methods moving forward**

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Do not change current practices unit the updated procedure is released

New Standard Ladder for Podzilla High-Work (Mandatory)



What's Changing

- PODS has purchased **heavy-duty safety-angle rolling ladders** for Podzilla work.
- These ladders **replace A-frame ladders** and are now the **standard for all Podzilla high-work**.

Why These are Much Safer

- **Safety-Angle (Forward Decent) Design**
  Improves balance and reduces fall risk compared to vertical A-Frames
- **Grip-Strut Steel Treads**
  Slip-resistant footing-critical when working with hydraulic fluid
- **Large Platform & Dual Handrails**
  Supports proper body positioning and **three points of contact**.
- **Stable, Locking Rolling Base**
  Allows safe positioning without overreaching or ladder repositioning

Why This Is Required for Leg Cylinder Work

- Leg cylinder work requires **two-handed tasks, controlled force, and stable footing**
- A-frame ladders **do not provide adequate stability or work positioning**
- This ladder significantly reduces **fall, slip, and overreach hazards** during cylinder removal and installation.

Any Podzilla high-work performed from non-approved ladders will not be authorized

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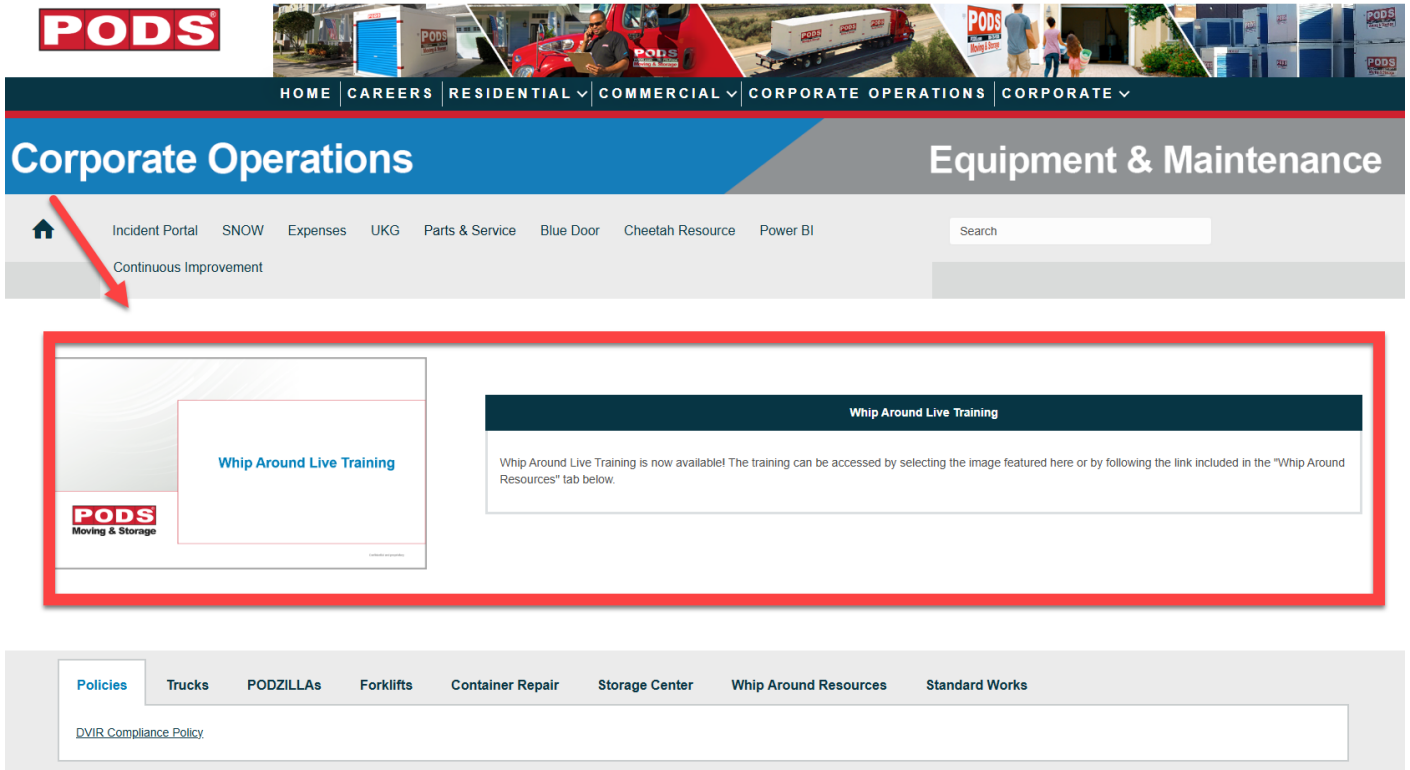
Equipment & Maintenance Website

Please refer to the **Corporate Operations Intranet Site** for a wide range of technical manuals and troubleshooting guides related to Fleet Operations.

Link: https://wearepodsintranet.pods.com/corporate-operations-equipment-maintenance/

The Video at the top of the page is one of our recorded Whip Around training sessions.

Watch it for detailed training around the tasks that Users will be required to complete.



Q&A Open Forum

Q & A

